Advisory on Consular & other services in view of Covid-19

In view of the prevailing situation due to COVID19, and as a precautionary measure, the health authorities in UAE have instructed that there should be less crowding in public area and people should visit public places, only if absolutely necessary. Accordingly, the Embassy of India requests the Indian community and others, to visit the Embassy in person for any service, only if they consider it to be absolutely essential & unavoidable.

For the next two weeks, w.e.f. March 22, 2020, the Embassy is introducing the following safety measures as a precautionary measure, for the safety of the general public and for our officers & staff members:

**Passport Services (at BLS Centres)**

1. Only passports which have expired or are expiring before June 30 will be renewed.
2. Passport cases with change in personal particular will be entertained only if expiry of passport is before June 30.
3. Cases related to application of Indian citizenship by foreign nationals will not be entertained.
4. All miscellaneous certificates on the basis of entry in the passport will not be issued.
5. Only the applicant will be allowed to enter BLS or Embassy premises (if required) for passport services. Anyone else accompanying the applicant will not be allowed except in case of minors. (As far as possible, children should not be accompanied).

**Attestation Services**

Attestation services currently provided by the Mission at the Indian Social Centre, Al Ain, Abu Dhabi Malayalee Samajam, Musaffah and ADNOC guest house, Ruwais will not be available for the next two weeks.

In case, any Indian national residing in any of these places has any emergency requirement for attestation work, he/she may visit the IVS Attestation Centre in Abu Dhabi. The IVS Attestation Centre will deliver only a limited number of attestation services and only if they are of an emergency nature.

**Labor/Consular Services**

It is advised that visits to the Embassy be avoided as far as possible and cases are taken up through email (fsca.abudhabi@mea.gov.in, ca.abudhabi@mea.gov.in and help.abudhabi@mea.gov.in). However, if it is absolutely necessary to visit the Embassy, the following guidelines should be complied with for entry into the Chancery premises:

1. Only persons having grievances related to a labor case or a consular matter (death, birth, accident) will be allowed entry inside the Embassy.
2. For marriage solemnization/registration, not more than 5 persons (bride, bridegroom and three witnesses) will be allowed.
3. For death registration, not more than two persons will be allowed.

4. In case, anyone has symptoms such as cold, cough, fever etc he/she should not visit the Embassy. Thermal screening will be mandatory and if anyone is found to have any symptom of fever, cold, cough, entry will not be allowed inside the Embassy.

In the interest of everyone’s health & safety and as a precautionary measure, the Embassy of India appeals to each one of you to kindly cooperate with us in discharging our duties in these difficult times. These measures will be under constant review and normal services will be resumed as soon as the situation improves.

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March 19, 2020
Abu Dhabi